

**THE COUNTY OF LEBANON TRANSIT AUTHORITY**  
**AMERICANS WITH DISABILITY ACT OF 1990**  
**COMPLIMENTARY PARATRANSIT SERVICES**

The County of Lebanon Transit Authority (COLT) is here to help you get where you need to go. COLT as well as other public transit systems across the nation have established the means to transport anyone, regardless of disability. This service is provided in compliance with the Americans With Disabilities Act of 1990 (ADA).

COLT will provide service to anyone who cannot get to the Fixed Route bus stop because of a disability and who otherwise would have no transportation.

To be eligible for ADA Complimentary Paratransit your origination and destination must be within  $\frac{3}{4}$  of a mile of a Fixed Route. The service is designed to take you places that you may be able to access utilizing public transit. COLT services Lebanon City/County and portions of Dauphin County. Complimentary Paratransit cannot service an area not currently being serviced by Fixed Route.

In order to qualify for Complimentary Paratransit you must have a verifiable disability that prevents you from getting to the bus stop at either end of your trip or getting from the bus stop back to your home or trip destination.

To be eligible you must complete an ADA Application. This application allows us to verify your status and it also gives us important information so that we can schedule your trips once you have been approved. All information supplied to us is kept confidential. After receiving the application a form is forwarded to your physician or other professional confirming your disability. Once the application is approved you will be notified and will receive a letter indicating your eligibility and any conditions that may apply. Determination takes twenty-one (21) days. If you have been determined ineligible an Appeal Form will be forwarded to you. The Appeal form must be submitted within sixty (60) days of receiving your determination. The appeal will be reviewed within ten (10) days of receipt. The Appeal Form and all other pertinent information is forwarded to an independent party whose decision will determine the final disposition of the review.

After eligibility has been determined you will be issued and ADA Identification Card.

To use the services after you are approved simply call COLT at 717.274.9467 by 2:00 P.M., Monday – Friday, no later than the day prior to your request for service. If calling for Monday service, leave a message on 274.9467.

All vehicles are accessible.

The fare is twice (2x) the regular Fixed Route fare.

\$ 2.80 each way – Lebanon City

\$ 3.60 each way - Buses going outside city limits and in Lebanon County

A Personal Care Attendant (PCA) is permitted to travel with the client at no charge.

Each fare is to be paid when boarding the vehicle.

There is no priority scheduling.

If you are not eligible for ADA Complimentary Paratransit COLT offers many other transportation solutions.

Call 717.274.9467 Monday – Friday between 8:00 A.M. and 4:00 P.M. for information.